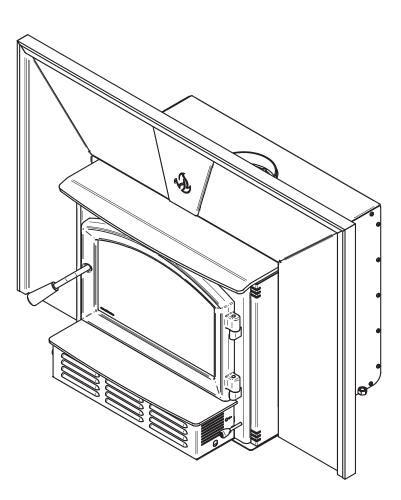
Wood Insert **enerzone** Owner's Manual



INSTALLATION AND OPERATION REQUIREMENTS

SOLUTION 1.7-I

(EB00057 model)



Safety tested according to CAN/ULC 628, UL 1482 and UL 737 by an accredited laboratory.

US Environmental Protection Agency phase II certified wood insert compliant with 2020 cord wood standard.



CONTACT LOCAL BUILDING OR FIRE OFFICIALS ABOUT RESTRICTIONS AND INSTALLATION INSPECTION REQUIREMENTS IN THE AREA.

READ THIS ENTIRE MANUAL BEFORE INSTALLATION AND USE OF THIS WOOD INSERT. FAILURE TO FOLLOW THESE INSTRUCTIONS COULD RESULT IN PROPERTY DAMAGE, BODILY INJURY OR EVEN DEATH.

READ AND KEEP THIS MANUAL FOR REFERENCE

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ONLINE WARRANTY REGISTRATION

If the unit requires repairs during the warranty period, proof of purchase must be provided. The purchase invoice must be kept. The date indicated on it establishes the warranty period. If it can not be provided, the warranty period will be determined by the date of manufacture of the product. It is also highly recommended to register the warranty online at



https://www.enerzone-intl.com/en/warranty/warranty-registration/

Registering the warranty will help to quickly find the information needed on the unit.

Dealer:	
Installer:	

TABLE OF CONTENTS

1.	CERT	TIFICATION PLATE	4
2.	Gene	ral Information	5
	2.1	Performances	5
	2.2	Specifications	6
	2.3	Dimensions	7
3.	Clear	ances to Combustible Material	. 13
	3.1	Minimum Masonry Opening and Clearances to Combustibles	13
	3.2	Floor Protection	14
	3.3	R Value	15
4.	Insta	lling Options on Your Product and Replacing Parts	. 17
	4.1	Replacement and Adjustment	17
	4.2	Blower and Ash Lip Installation	21
	4.3	Faceplate Installation	22
	4.4	Optional Fresh Air Intake Kit Installation	26
	4.5	Optional Fire Screen Installation	27
	4.6	Log Retainers Installation	29
	4.7	Air Tubes and Baffle Installation	29
	4.8	Removal Instructions	32
	4.9	Exploded Diagram and Parts List	33
EN	ERZC	ONE LIMITED LIFETIME WARRANTY	. 36

1. CERTIFICATION PLATE



2. General Information

2.1 Performances

Values are as measured per test method, except for the recommended heating area, firebox volume, maximum burn time and maximum heat output.

Model	Solution 1.7-I (EB00057)		
Type of combustion	Non-catalytic		
Fuel Type	Dry Cordwood		
Recommended heating area (sq. ft.) ¹	500 to 1,800 ft ² (46 to 16	7 m²)	
Overall firebox volume ²	1.86 ft ³ (0.053 m ³)		
EPA loading volume	1.44 ft ³ (0.041 m ³)		
Maximum burn time ¹ 7 hours			
Maximum heat output (dry cordwood) ³	utput (dry cordwood) ³ 65,000 BTU/h (19 kW)		
Overall heat output rate (min. to max.) ^{2 4}	9,800 BTU/h to 52,200 BTU/h (2.87 kW to 15.3 kW)		
Average overall efficiency ³ (Dry cordwood)	68 % (HHV) ⁵	73 % (LHV) ⁶	
Optimum overall efficiency7	76 %		
Optimum heat transfer efficiency ⁸	75 %		
Average particulate emissions rate ⁹	2.4 g/h (EPA / CSA B415.1-10)10		
Average CO ¹¹	103 g/h		

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¹ Recommended heating area and maximum burn time may vary subject to location in home, chimney draft,heat loss factors, climate, fuel type and other variables. The recommended heated area for a given appliance is defined by the manufacturer as its capacity to maintain a minimum acceptable temperature in the designated area in case of a power failure.

² The overall firebox calculation is an approximation and is not intended to be used for loading. This volume includes a buffer zone to allow an easier fuel insertion, prevent ash spillage and allow the air wash to work properly.

³ The maximum heat output (dry cordwood) is based on a loading density varying between 15 lb/ft³ and 20 lb/ft³. Other performances are based on a fuel load prescribed by the standard. The specified loading density varies between 7 lb/ft³ and 12 lb/ft³. The moisture content is between 19% and 25%.

⁴ As measured per CSA B415.1-10 stack loss method.

⁵ Higher Heating Value of the fuel.

⁶ Lower Heating Value of the fuel.

⁷ Optimum overall efficiency at a specific burn rate (LHV).

⁸ The optimum heat transfer efficiency is for the low burn rate and represents the appliance's ability to convert the energy contained in the wood logs into energy transferred to the room in the form of heat and does not take into account the chemical losses during combustion.

⁹ This appliance is officially tested and certified by an independent agency.

¹⁰ Tested and certified in compliance with CFR 40 part 60, subpart AAA, section 60.534(a)(1(ii) and ASTM E3053-17. Based on EPA letter dated November 1, 2022.

¹¹ Carbon monoxide.

2.2 Specifications

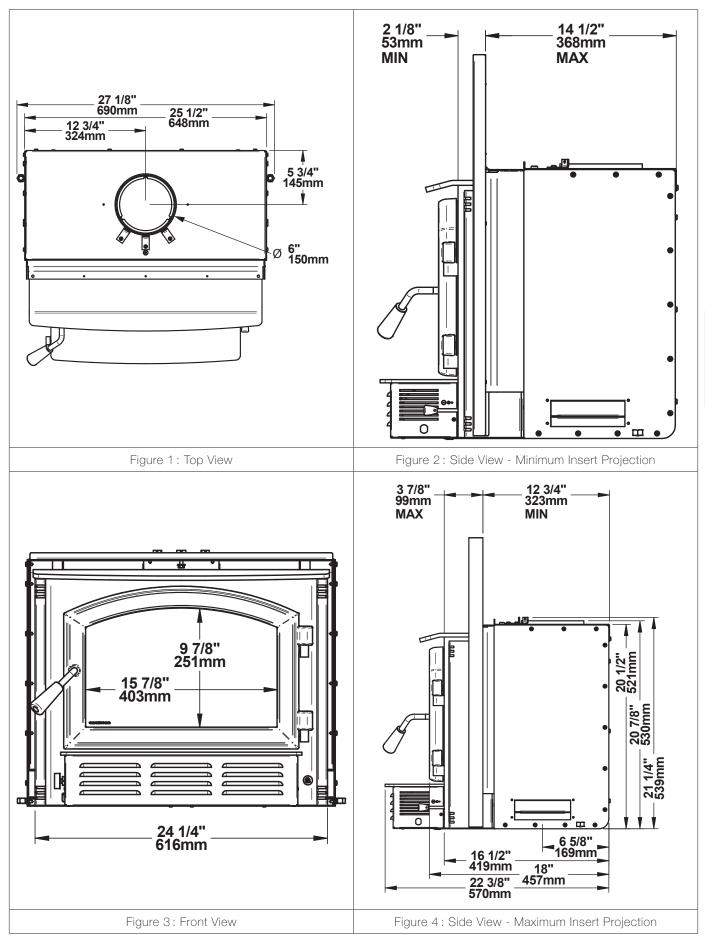
Recommended log length	16 in (406 mm) east-west
Maximum log length ¹	18 in (457 mm) east-west
Flue outlet diameter	6 in (150 mm)
Recommended connector pipe diameter	6 in (150 mm)
Type of chimney	ULC S635, CAN/ULC-S640, UL 1777
Minimum liner height	12 feet
Baffle material	C-Cast or equivalent
Approved for alcove installation	Not applicable
Approved for mobile home installation ²	No
Type of door	Simple, glass with cast iron frame
Type of glass	Ceramic glass
Blower	Included (up to 144 CFM)
Particulate emission standard ³	EPA / CSA B415.1-10
USA Standard (Safety)	UL 1482, UL 737
Canada Standard (Safety)	CAN/ULC-628

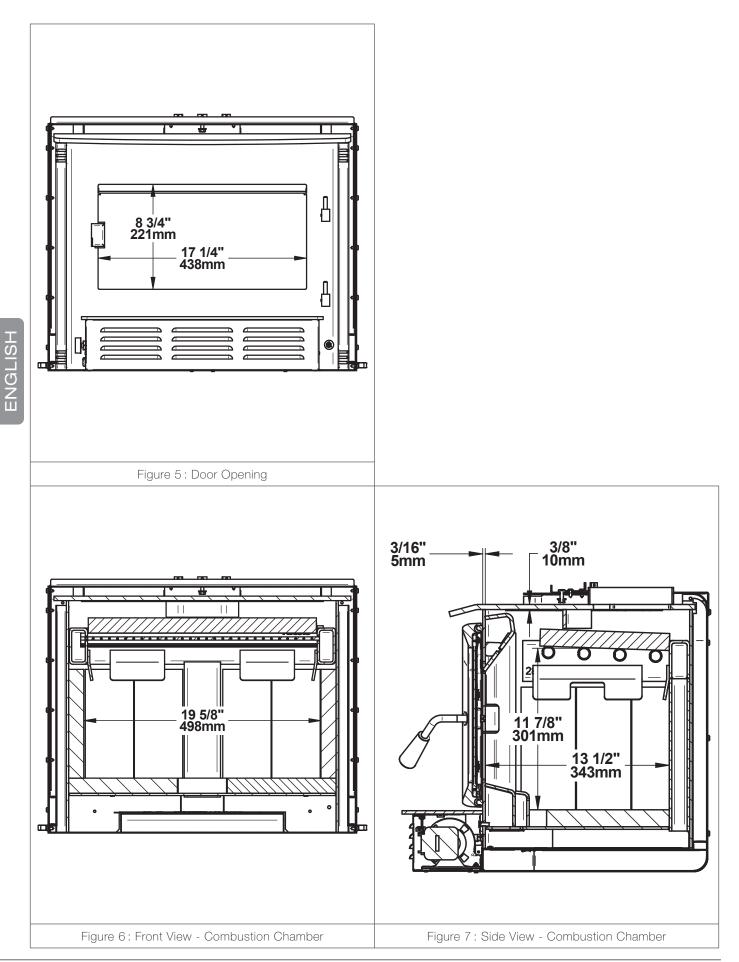
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¹ North-south: ends of the logs visible, East-west: sides of the logs visible.

² Mobile homes (Canada) or manufactured homes (USA): The US Department of Housing and Urban Development describes "manufactured homes" better known as "mobile homes" as follows; buildings built on fixed wheels and those transported on temporary wheels/axles and set on a permanent foundation. In Canada, a mobile home is a dwelling for which the manufacture and assembly of each component is completed or substantially completed prior to being moved to a site for installation on a foundation and connection to service facilities and which conforms to the CAN/CSAZ240 MH standard.

³ Tested and certified in compliance with CFR 40 part 60, subpart AAA, section 60.534(a)(1(ii) and ASTM E3053-17. Based on EPA letter dated November 1, 2022.





EPA Loading Procedure 1.1

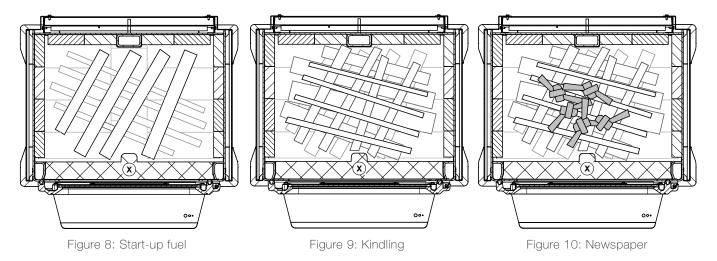
The best loading method for efficient and clean combustion with this fireplace is the EPA loading method. The images below show the space in the firebox where the logs are to be placed. It is important to always respect this space and not to put logs in the grid area marked with an X. The marked area is defined by the space between the glass and primary air channel. Leave enough space between the logs for good air circulation. Using more than the usable firebox volume for loading wood will result in poor combustion. The Usable firebox volume of 1.44 ft³ shown below is the one used during EPA emissions certification. The log length recommended for this stove is 16 inches and the EPA testing were done with log length of 16 in. The fuel specie used for the EPA certification was beech.

1.1.1 Air control

The air control is located underneath the ash shelf. To open the air control, pull the air control handle completely toward you (High). This will increase the burn rate. To close the air control, push the air control handle completely. This will permit to achieve the lowest possible burn rate.

1.1.2 High burn rate (primary air control open)

For Kindling and Start-up fuel configuration refer to the pictures below. Split the start-up fuel log into 6 pieces. Crisscross at 45 degrees the 6 pieces on the brick on 3 rows (From the bottom, first row 2 smallest-second row 2 biggest- third row 2 medium) and leaving some space between each wood pieces. Crisscross at 45 degrees the kindling on the top of the start-up fuel on 3 rows, from biggest to smallest. The kindling is made of between 12-15 small pieces that are about 10% of moisture content. Place newspaper sheets on top of the kindling. Light up the paper and let the door at 90 degrees between one minute and one minute and 30 seconds, then close the door. Air control is fully open.



When there are only faint flames remaining and most of the wood is turned into coal, break ashes and level coal bed. Close the door.

Add High Fire load in an East-West configuration. Put 3 first pieces on the coal bed. Leave about 2 inches of air space between the rear firebrick and the first piece. See Figure 11 and 12 for an example of high burn load inside the firebox. The front (3rd) piece should stand off on the steel andirons by approximately 1-2 inches. The 2 other pieces should be added on top of the first

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3, stacked in the middle, in an East-West orientation. Let the door open at 90 degrees between one minute and one minute and 30 seconds. Close the door, start the blower at maximum speed, and let burn until the weight is down to target.

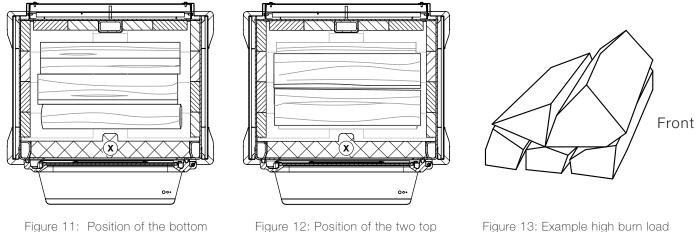


Figure 11: Position of the bottor pieces (High burn)

Figure 12: Position of the two top pieces (High burn)

-igure 13: Example high burn load (side view)

For optimal loading of a high fire, take small to medium size fuel pieces (between 2- and 3-inches cross section dimensions approximately) on the bottom and use medium to large size fuel pieces (3.5 to 4.5 inches of cross section dimensions approximately) on top. To make sure combustion is equal, put the biggest piece on top of the first three, at the front of the firebox. See an example of high burn load in the Figure 13 above.

1.1.3 Low burn rate

After the high fire, if there is visible yellow flame, close the air control. When the charcoal bed weight is between 14 and 17% of the low fire load weight, turn off the blower, open the door, stir the coals slightly, just enough to have a level plane coal bed, and let the door remain slightly open for 1 minute before loading the low burn test fuel.

For the loading, put 3 first pieces on the coal bed in an East-West orientation. Leave approximately 1 inch of air space between the rear firebrick and the first piece. There should be air space between all pieces. The front (3rd) piece may contact the steel andirons. The 2 top pieces (fourth and fifth) should be added on top of the first 3, slightly angled (10° from the 3 wood pieces at the bottom). The distance between the logs should be approximately 1 inch. See Figure 14 and 15 for an example of low burn load inside the firebox.

For optimal low fire load, use medium to large size fuel pieces (between 4- and 5.5-inches cross section dimensions approximately) on the bottom and use small to medium size fuel pieces (2.5 to 4 inches cross section dimensions approximately) on top. To make sure combustion is equal, put the smallest piece on top of the first three, at the back of the firebox (see Figure 16 for an example of low burn load).

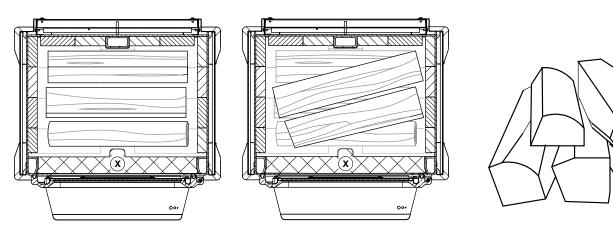


Figure 14: Position of the bottom pieces (Low burn)

Figure 15: Position of the two top pieces (Low burn)

Figure 16: Example low burn load (side view)

Let the door ajar at 90° until the flames roll on top of the fuel (between 2:00 and 4:00 minutes) and then close the door with the primary air control open. See picture below for rolling flame:



Front

Close the primary air control by small increments (ex: 1/16 of an inch), from ½" to fully closed, between 4 and 15 minutes after the loading period. Before closing further, make sure the flame intensity is increasing or stable. Close the air control completely. Turn ON the blower at maximum speed.

1.1.4 Medium burn rate

After the high fire, if there is visible yellow flame, close the air control. When the charcoal bed weight is between 14 and 17% of the medium fire load weight, turn off the blower, open the door, stir the coals slightly, just enough to have a level plane coal bed, and let the door remain slightly open for 1 minute before loading the medium burn test fuel.

For the loading, put 3 first pieces on the coal bed in an East-West orientation. Leave about 1 to 2 inches of air space between the rear firebrick and the first piece. The front (3rd) piece should stand off from the steel andirons by approximately 1 inch. The 2 top pieces (fourth and fifth) should be added on top of the first 3, slightly angled (10° from horizontal, top view). The distance between the logs should be approximately 1 inch. See Figure 17 and 18 for an example of medium burn load inside the firebox.

For optimal medium fire load, use medium to large size fuel pieces (between 4- and 5.5-inches cross section dimensions approximately) on the bottom and use small to medium size fuel pieces (2.5 to 4 inches cross section dimensions approximately) on top. To make sure combustion is

equal, put the smallest piece on top of the first three, at the back of the firebox (see Figure 19 for an example of medium burn load).

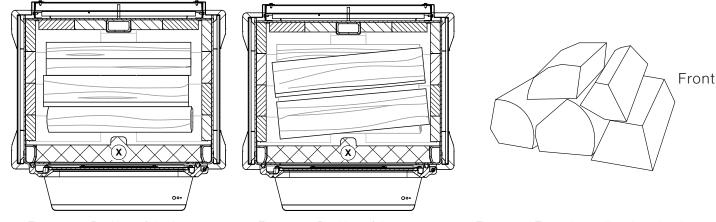


Figure 17: Position of the bottom pieces (Medium burn)

Figure 18: Position of the two top pieces (Medium burn)

Figure 19: Example medium burn load (side view)

Let the door ajar at 90° until the flames roll on top of the fuel (between 2:30 and 5:00) and then close the door with the primary air control open. See picture below for rolling flame:



Close the primary air control by small increments (ex: 1/16 of an inch) until reaching the midpoint of air control position, between 4 and 15 minutes after the loading period. Before closing further, make sure the flame intensity is increasing or stable. Turn ON the blower at maximum speed.

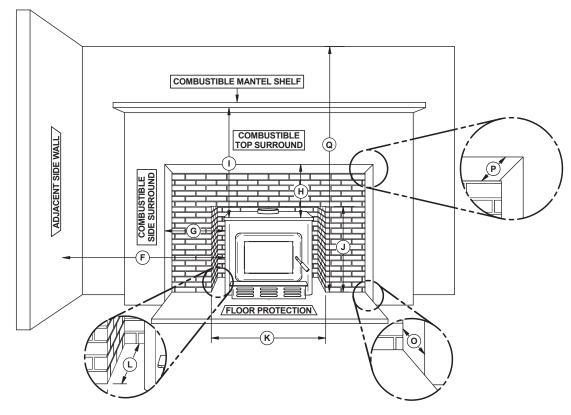
3. Clearances to Combustible Material

When the insert is installed so that its surfaces are at or beyond the minimum clearances specified, combustible surfaces will not overheat under normal and even abnormal operating conditions.

NO PART OF THE INSERT MAY BE LOCATED CLOSER TO THE COMBUSTIBLE THAN THE MINIMUM CLEARANCE FIGURES GIVEN.

CLEARANCES MAY ONLY BE REDUCED BY MEANS APPROVED BY THE REGULATORY AUTHORITY.

3.1 Minimum Masonry Opening and Clearances to Combustibles



Masonry Opening and Clearances

	MINIMUM CLEARANCES			
F	16" (406 mm)			
G	9" (229 mm)			
н	27" (686 mm)			
I	27" (686 mm)			
Q	84" (213 cm)			

	MAXIMUM THICKNESS		
0	5" (127 mm)		
Р	12" (305 mm)		

	MINIMUM MASONRY OPENING				
J 21 ½" (546 mm)					
Κ¹	27 ½" (700 mm)				
L	12 ¾" (324 mm)				

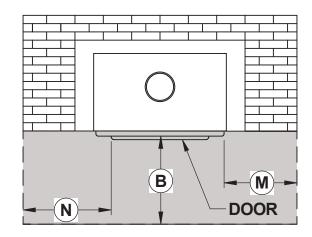
¹ If a fresh air intake is required, it is recommended to add at least 4" to the width of the minimum opening of the hearth.

3.2 Floor Protection

t is necessary to have a floor protection made of non-combustible materials that meets the measurements specified in the <u>"Table 1 : Floor Protection"</u> below.

	FLOOR PROTECTION				
	Canada USA				
B ¹	18" (457 mm)	16" (406 mm)			
М	8" (203 mm)	N/A			
N	N/A	8" (203 mm)			

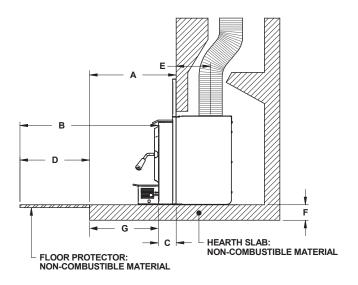
Table 1: Floor Protection



Floor Protection

3.2.1 Installation Raised of 4" (102 mm) and Less

If non-combustible material floor protection needs to be added in front of and level with the hearth extension of the masonry fireplace (F = 4" (102 mm) or less), an R-value equal to or greater than 1.00 is required and should extend at least 22" (559 mm) in front of the unit **(B)**. Refer to <u>"Additional Floor Protection - Not Raised Installation"</u>

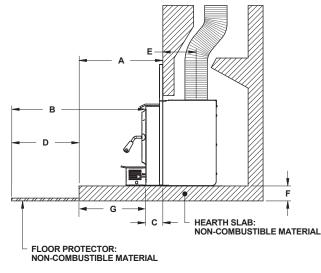


Additional Floor Protection - Not Raised Installation

¹From door opening. The depth of the hearth extension in front of the insert is included in the calculation of the floor protector's dimensions. The masonry hearth should be at least 5" (127 mm) higher than the combustible floor in front of it and a floor protection must extend at least 16" (406 mm USA) and at least 18" (457 mm Canada) without an R value. If the hearth elevation is lower than 5" (127 mm), the non-combustible (B) floor protection in front of the insert should have an R value equal or greater than 1.00 and shall extend 23" (584 mm) in front of the unit.

3.2.2 Installation Raised of More Than 4" (102 mm)

If the extension of the masonry hearth is raised at least 4" (102 mm) from the floor protection, a noncombustible material, without an R-value, must extend at least 16" (406 mm in USA) or 18" (457 mm in Canada) in front of the unit **(B)**. Refer to <u>"Additional Floor Protection - Raised Installation"</u>.



Additional Floor Protection - Raised Installation

3.3 R Value

There are two ways to calculate the R-value of the floor protection. First, by adding the R-values of materials used, or by the conversion if the K factor and thickness of the floor protection are given.

To calculate the total R value from R values of the materials used, simply add the R-values of materials. If the result is equal to or greater than the R-value requirements, the combination is acceptable. R-values of some selected materials are shown below.

MATERIAL	CONDUCTIVITY (K) PER INCH	RESISTANCE (R) PER INCH THICKNESS		
Micore® 160	0.39	2.54		
Micore® 300	0.49	2.06		
Durock®	1.92	0.52		
Hardibacker®	1.95	0.51		
Hardibacker® 500	2.3	0.44		
Wonderboard®	3.23	0.31		
Cement mortar	5.00	0.2		
Common brick	5.00	0.2		
Face brick	9.00	0.11		
Marble	14.3 - 20.00	0.07 - 0.05		

Table 2: Thermal	Characteristics of	of Common	Floor	Protection	Materials ¹
			11001	110000000	materials

¹ Information as reported by manufacturers and other resources.

Product Specification Manual - Solution 1.7-I

MATERIAL	CONDUCTIVITY (K) PER INCH	RESISTANCE (R) PER INCH THICKNESS
Ceramic tile	12.5	0.008
Concrete	1.050	0.950
Mineral wool insulation	0.320	3.120
Limestone	6.5	0.153
Ceramic board (Fibremax)	0.450	2.2
Horizontal still air (1/8" thick) ¹	0.135	0,920**

Exemple:

Required floor protection R of 1.00. Proposed materials: four inches of brick and one inch of Durock® board:

Four inches of brick (R = $4 \times 0.2 = 0.8$) plus 1 inch of Durock® (R = $1 \times 0.52 = 0.52$).

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0.8 + 0.52 = 1.32.

This R value is larger than the required 1.00 and is therefore acceptable.

In the case of a known K and thickness of alternative materials to be used in combination, convert all K values to R by dividing the thickness of each material by its K value. Add R values of the proposed materials as shown in the previous example.

Exemple:

K value = 0.75 Thickness = 1 R value = Thickness/K = 1/0.75 = 1.33

¹ Horizontal still air can't be «stack» to accumulate R-values; each layer must be separated with another non-combustible material.

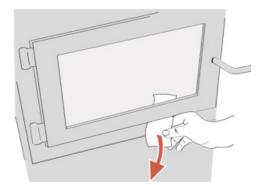
4. Installing Options on Your Product and Replacing Parts

4.1 Replacement and Adjustment

4.1.1 Door

Note: The images shown are for guidance only and may be different from your product, but the assembly remains the same.

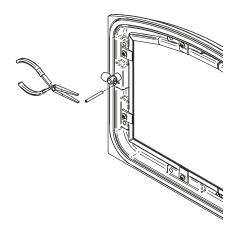
In order for the insert to burn at its best efficiency, the door must provide a perfect seal with the firebox. Therefore, the gasket should be inspected periodically to check for a good seal. The tightness of the door seal can be verified by closing and latching the door on a strip of paper. The test must be performed all around the door. If the paper slips out easily anywhere, either adjust the door or replace the gasket.



4.1.2 Adjustment

The gasket seal may be improved with a simple latch mechanism adjustment:

- 1. Remove the split pin by pulling and turning it using pliers.
- 2. Turn the handle one counterclockwise turn to increase pressure.
- 3. Reinstall the split pin with a small hammer.





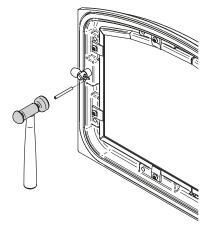
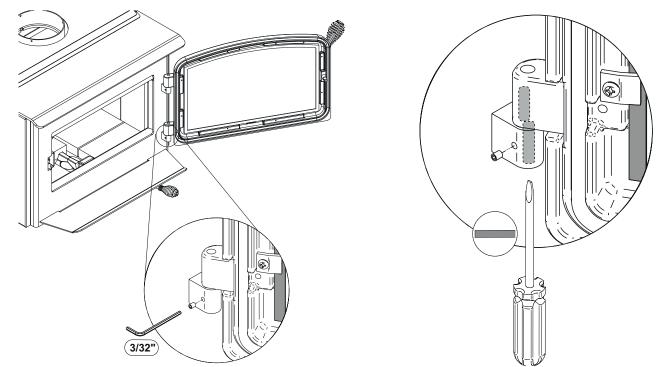


Figure 21 : Installing the split pin

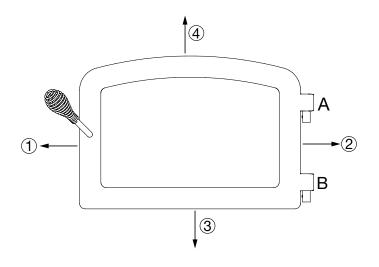
4.1.3 Door Alignment

To align, open the door and loosen the pressures screws located on the lower and upper hinges of the door using a 3/32" Allen key to free the adjustable hinge rods.



Using a flat screwdriver, turn the adjustable hinge rods in the direction shown to adjust the doors. Tighten all door hinge pressure screws when they are at the desired positions. Configurations 1-2-3-4-5-6, show in which direction these act on the adjustment of the door.

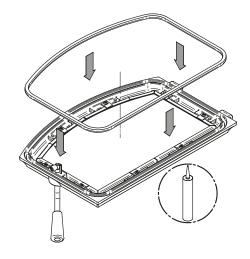
1	2	3)	1)	
A	A	A	A	
В	В	В	В	6



4.1.4 Gasket

It is important to replace the gasket with another having the same diameter and density to maintain a good seal.

- 1. Remove the door and place it face-down on something soft like a cushion of rags or a piece of carpet.
- 2. Remove the old gasket from the door. Use a screwdriver to scrape the old gasket adhesive from the door gasket groove.
- 3. Apply a bead of approximately 3/16" (5 mm) of high temperature silicone in the door gasket groove. Starting from the middle, hinges side, press the gasket into the groove. The gasket must not be stretched during installation.
- 4. Leave about ½" (10 mm) long of the gasket when cutting and press the end into the groove. Tuck any loose fibers under the gasket and into the silicone.
- 5. Close the door. Do not use the insert for 24 hours.



4.1.5 Glass Replacement

The glass used is a ceramic glass, 5/32" (4 mm) thick,16 3/4" W X 9 1/16" H X 10 13/16" H (425 mm W X 230 mm H X 275 mm H) tested to reach temperatures up to 1400° F. If the glass breaks, it must be replaced by a ceramic glass from SCHOTT with the same specification. Contact your dealer to obtain a genuine replacement part. **Tempered glass or ordinary glass will not withstand the high temperatures of this unit.**

WARNING : DO NOT USE SUBSTITUTE MATERIALS WHEN REPLACING THE GLASS.

To remove or replace the glass (D):

- 6. Remove the door from its hinges and lay it on a soft, flat surface.
- Remove the screws (A), the glass retainers (B), and the metal frames (C).
- 8. Remove the glass **(D)**. If it is damaged install a new one in place. The replacement glass must have a gasket all around (see procedure below).
- 9. Reinstall the glass, being careful to centre the glass in the door and not to over-tightening the retaining screw.

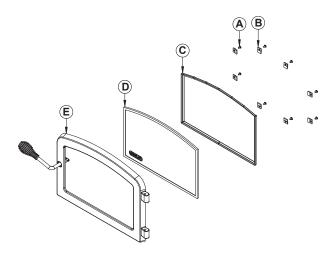


Figure 22 : Replacing the glass

The two main causes of broken door glass are uneven placement in the door and overtightening the retaining screws.

4.1.6 Glass Gasket Replacement

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The glass gasket is flat, adhesive-backed, woven fibreglass. The gasket must be centred on the edge of the glass.

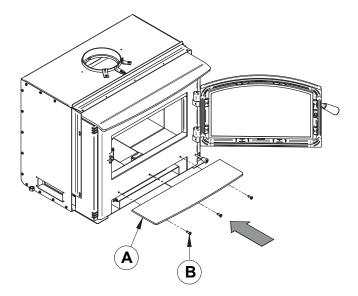
- 1. Follow the steps of the previous section to remove the glass.
- 2. Remove the old gasket and clean the glass thoroughly.
- 3. Peel back a section of the paper covering the adhesive and place the gasket on a table with the adhesive side up.
- 4. Stick the end of the gasket to the middle of one edge, then press the edge of the glass down onto the gasket, taking care that it is perfectly centred on the gasket.
- 5. Peel off more of the backing and rotate the glass. The gasket must not be stretched during installation.
- 6. Cut the gasket to the required length.
- 7. Pinch the gasket onto the glass in a U shape, all around the glass.

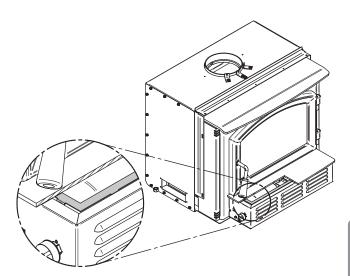
By following these instructions, the edge clearances are maintain.



4.2 Blower and Ash Lip Installation

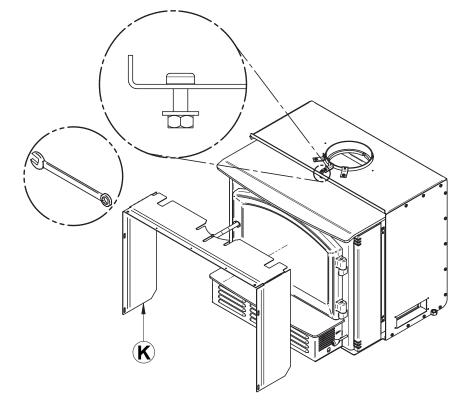
- 1. Install the ash lip (A) on the insert with three screws (B).
- 2. Center the blower on the ash lip and push it against the firebox. Then push it until it clips.



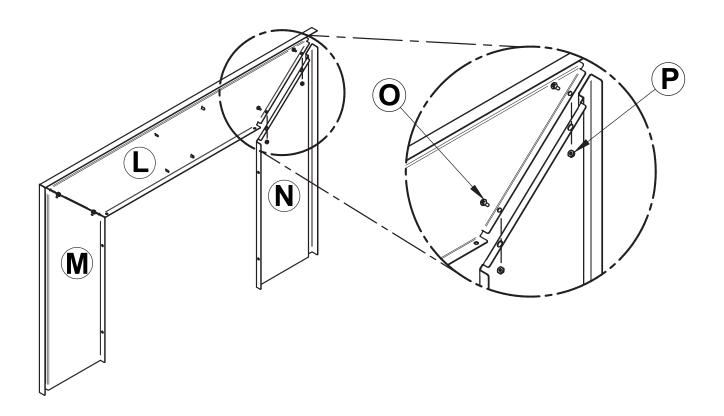


4.3 Faceplate Installation

1. Remove the faceplate extension (K) secured between the firebox and the convection air jacket.

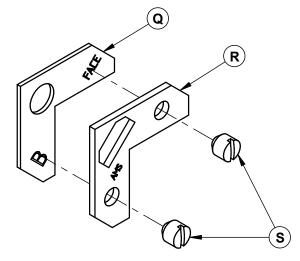


2. Lay the panels on a flat and non abrasive surface. Align the top panel holes (L) with the left (N) and right (M) panels. Secure together using the four bolts (O) and nuts (P) provided.

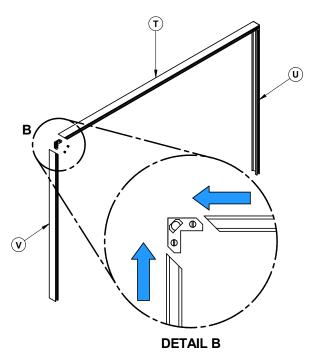


Product Specification Manual - Solution 1.7-I

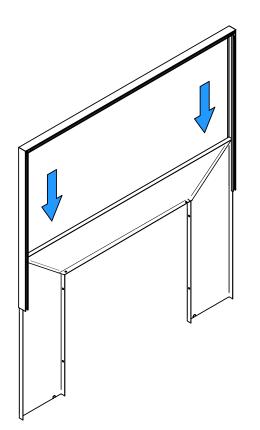
- Partially thread the screws (S) on the trim's 4. corner bracket (R) then superimpose the corner brackets (R) and (Q) as shown.
- Insert the superimposed brackets in the groove of each decorative trim **(T)**, **(U)** and **(V)**. Align the corners of the angled side of each trim, and then tighten the screws **(S)** to secure the trims.

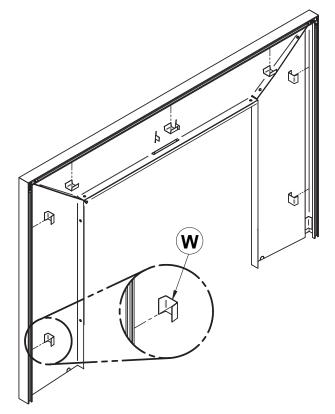


5. Align the trim assembly with the left and right 6. edge of the faceplate and slowly slide it down over the faceplate.

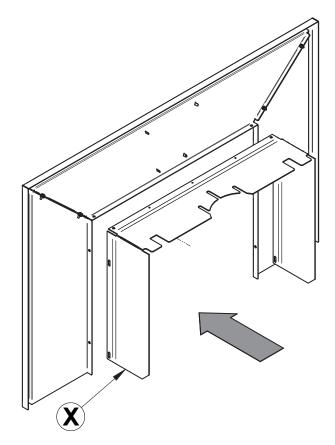


Secure the trim to the faceplate by squeezing the eight trim retainers **(W)** between the inner edge of the trim and the front of the faceplate.

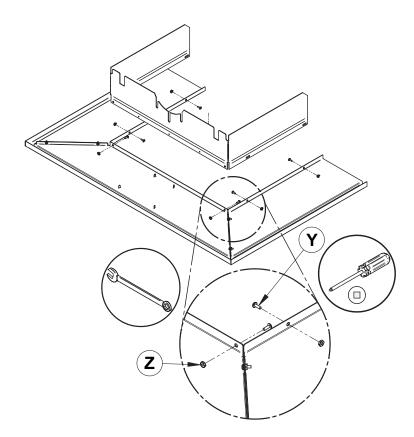




7. Align the holes of the faceplate extension (X) with the holes in the faceplate panels.



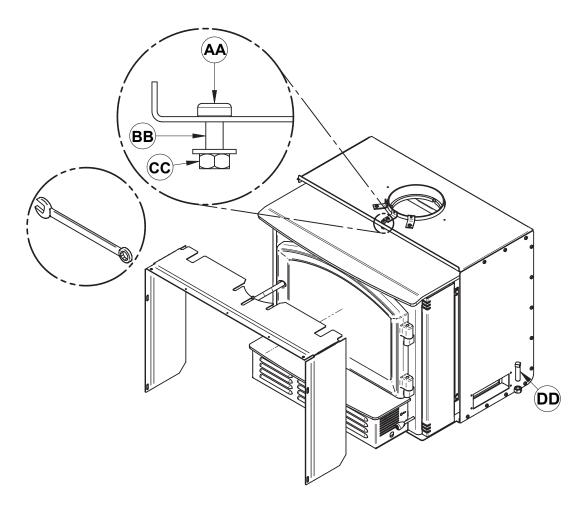
8. Screw them using bolts (Z) and nuts (Y) provided.



9. Center the insert into the fireplace opening.

If necessary, adjust the height of the insert using the levelling bolts (DD) on each side of the insert until the faceplate is properly seated on the floor of the hearth extension.

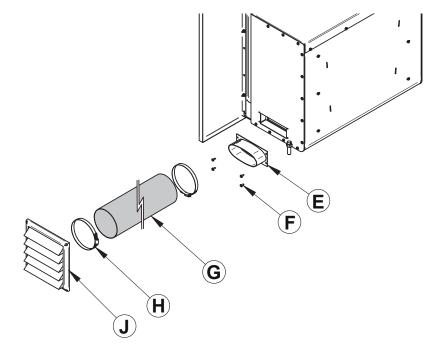
- 10. Align the notch in the faceplate extension with the bolt **(CC)** welded to the air jacket located and slide the faceplate assembly just over the bolt's head and washer **(BB)**. Then push towards the fireplace.
- 11. Once the faceplate is in place, secure the assembly by tightening nuts **(AA)** using a 7/16" (11 mm) open end wrench.



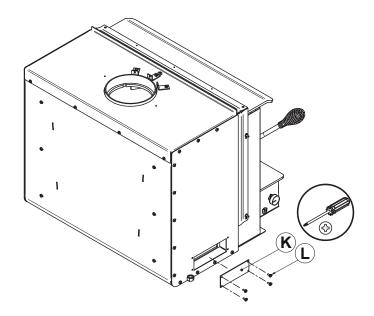
4.4 Optional Fresh Air Intake Kit Installation

Note: The fresh air intake kit may be installed on the right or left end side of the unit. The unused side must be covered by the plate provided in the user manual kit.

Install the fresh air intake adapter (E) with four screws (F) then secure the flexible pipe¹ (H) (not included) to the adapter using one of the pipe clamps (G). Secure the other end of the pipe to the outside wall termination (J) using the other pipe clamp. The outside wall termination must be installed outside of the home.



2. Install the plate (K) with four screws (L) on the unused side of the insert.

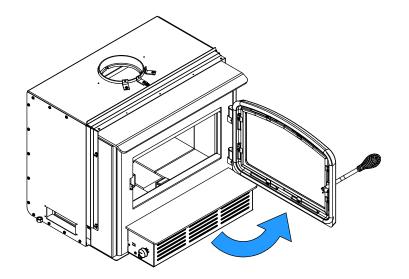


 $^{^{1}}$ The pipe must be HVAC type, insulated, and must comply with ULC S110 and/or UL 181, Class 0 or Class 1.

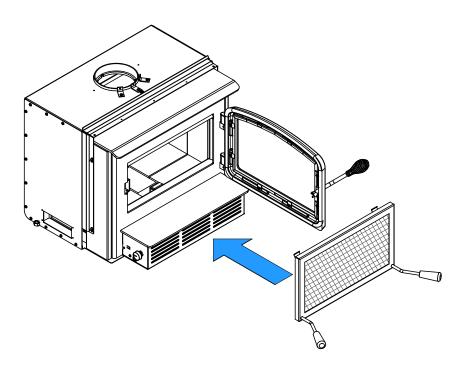
4.5 Optional Fire Screen Installation

In the United States or in provinces with a particulate emissions limit (e.g.: US EPA), the use of opendoor wood stoves with a rigid firescreen is prohibited.

1. Open the door.

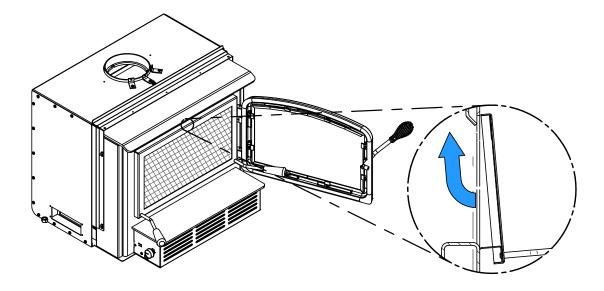


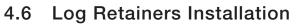
2. Hold the fire screen by the two handles and bring it close to the door opening.

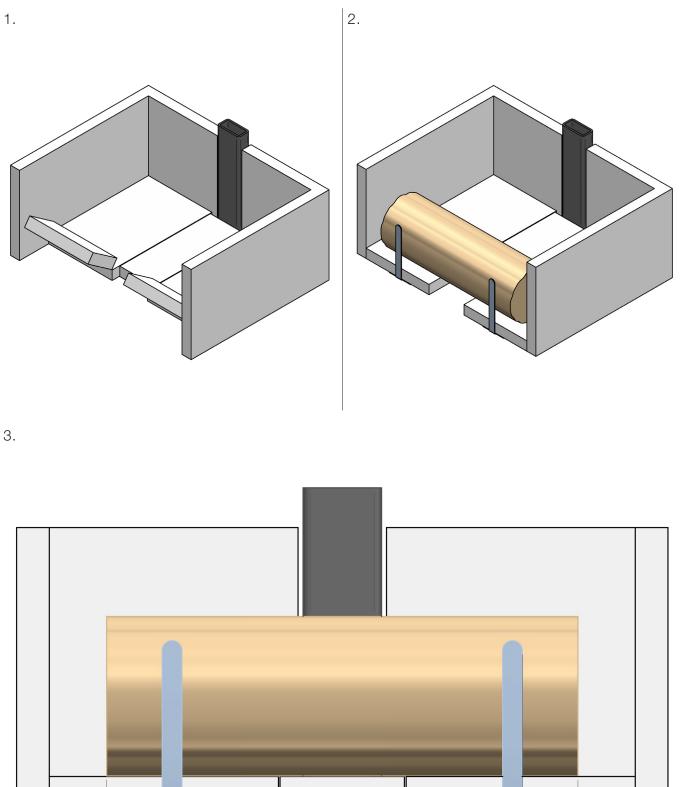


- 3. Lean the upper part of the fire screen against the top door opening making sure to insert the top fire screen brackets behind the primary air deflector.
- 4. Lift the fire screen upwards and push the bottom part towards the insert then let the fire screen rest on the bottom of the door opening.

Warning: Never leave the insert unattended while in use with the fire screen.

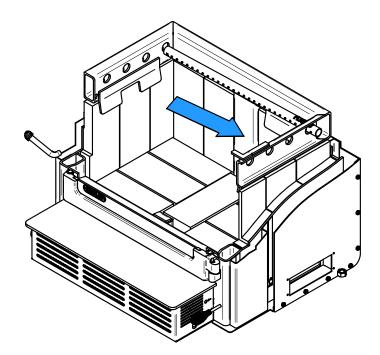




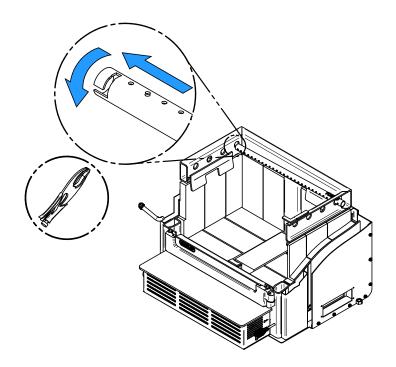


MIN 2" MIN 2" ENGLISH

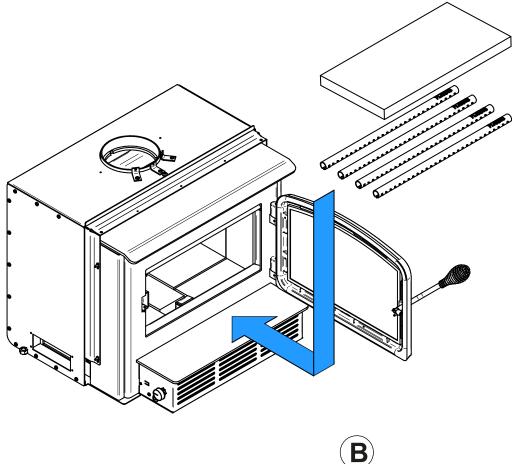
1. Starting with the rear tube, lean and insert the right end of the secondary air tube into the rear right channel hole. Then lift and insert the left end of the tube into the rear left channel.

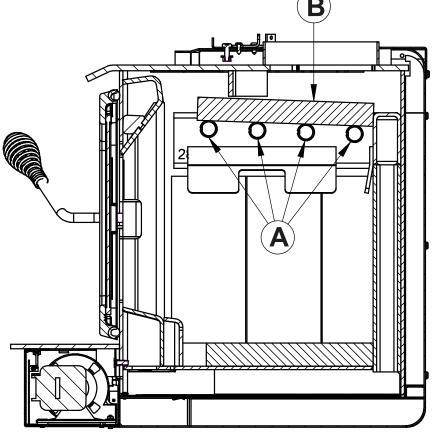


- Align the notch in the left end of the tube with the key of the left air channel hole. Using a
 « Vise grip » hold the tube and lock it in place by turning the tube as shown. Make sure the notch
 reaches the end of the key way.
- 3. Install the baffle.
- 4. Repeat steps 1 and 2 for the three other tubes.
- 5. To remove the tubes use the above steps in reverse order.



Note that secondary air tubes (A) can be replaced without removing the baffle board (B) and that all tubes are not necessarely identical (look at the part number on the tube).

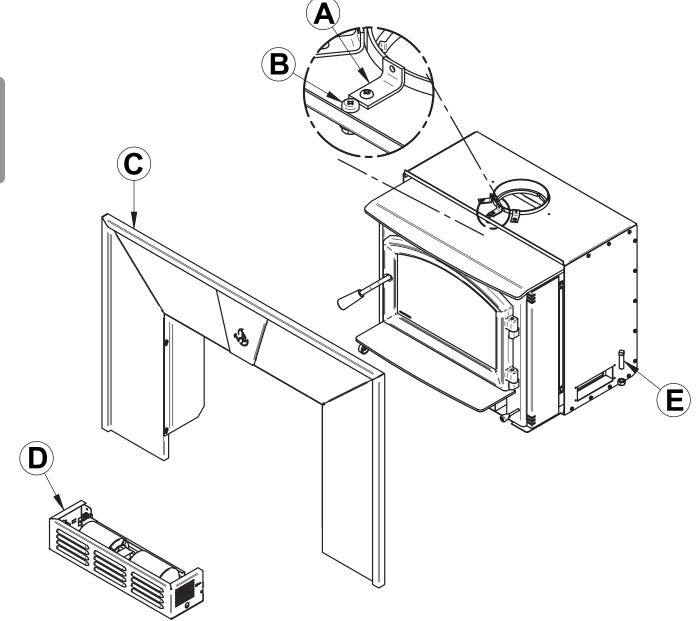


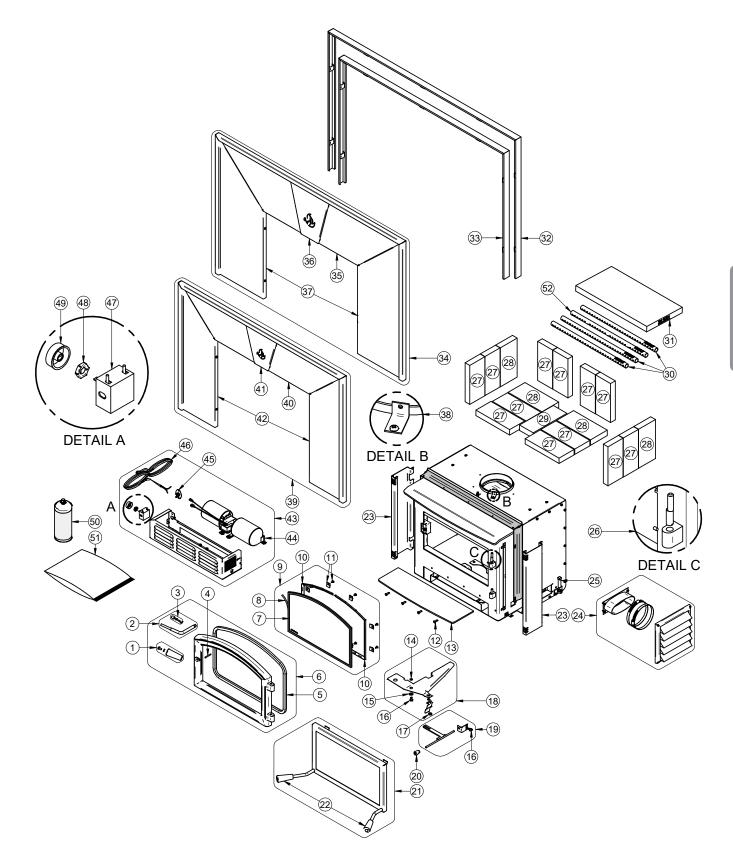


4.8 Removal Instructions

For inspecting purposes, the insert may need to be removed. To remove the insert, follow these instructions:

- 1. Unscrew the faceplate fastener (B) holding the faceplate (C) on the insert.
- 2. Remove faceplate (C) by pulling on it.
- 3. Remove the blower assembly (D).
- 4. Remove the three screws securing the pipe connector (A).
- 5. Unscrew the bolts securing the insert to the floor on each side of the unit (E).





IMPORTANT: THIS IS DATED INFORMATION. When requesting service or replacement parts for this unit, please provide the model number and the serial number. We reserve the right to change parts due to technology upgrades or availability. Contact an authorized dealer to obtain any of these parts. Never use substitute materials. Use of non-approved parts can result in poor performance and safety hazards.

#	Item	Description	Qty
1	SE74166	HANDLE 30898 REPLACEMENT KIT	1
2	SE65024	REPLACEMENT HANDLE WITH LATCH KIT	1
3	AC09185	DOOR LATCH KIT	1
4	30101	SPRING TENSION PIN 5/32"Ø X 1 1/2"L	1
5	AC06500	SILICONE AND 5/8" X 8' BLACK DOOR GASKET KIT (AC-DGKNC)	1
6	SE24299	SOLUTION 1.7 DOOR ASSEMBLY	
7	SE23086	ARCHED GLASS WITH GASKET 16 3/4'' W X 9 1/16'' H X 10 13/16'' H	1
8	AC06400	3/4" X 6' x 1/8" FLAT BLACK SELF-ADHESIVE GLASS GASKET (AC-GGK)	1
9	SE70733	GLASS AND MOULDING KIT	1
10	PL75729	GLASS FRAME MOULDING	2
11	SE53585	GLASS RETAINER KIT WITH SCREWS (12 PER KIT)	1
12	30507	BLACK TORX SCREW WITH FLAT HEAD TYPE F 1/4-20 X 3/4"	4
13	SE75714	ASH SHELF ASSEMBLY	1
14	30187	STAINLESS WASHER ID 17/64" X OD 1/2"	1
15	30206	ZINC WASHER 5/16"ID X 3/4"OD	1
16	30060	THREAD-CUTTING SCREW 1/4-20 X 1/2" F HEX STEEL SLOT WASHER C102 ZINC	2
17	30782	HEX FLANGE NUT SERRATED 1/4-20 STAINLESS 18-8	1
18	SE70719	DAMPER ASSEMBLY	1
19	SE70720	AIR CONTROL ROD ASSEMBLY	1
20	30102	1/4" CAST STEEL AIR CONTROL HANDLE WITH MOUNTING SCREW	1
21	AC01299	RIGID FIRESCREEN	1
22	30898	ROUND WOODEN BLACK HANDLE	2
23	PL75731	DECORATIVE PANELS	2
24	AC01298	5"Ø FRESH AIR INTAKE KIT	1
25	30337	SQUARE HEAD SET SCREW 1/2-13 X 1-1/2"	2
26	SE74167	DOOR HINGE REPLACEMENT KIT	1
27	29011	4" X 9" X 1 1/4" REFRACTORY BRICK HD (AC-SB)	12
28	29020	4 1/2" X 9" X 1 1/4" REFRACTORY BRICK HD	4
29	PL36031	3 5/8" X 9'' X 1 1/4'' REFRACTORY BRICK	1
30	PL70516	SECONDARY AIR TUBE	3
31	21521	1 1/4" x 18 7/8" x 9 1/2" C-CAST BAFFLE	1
32	OA10128	BLACK LARGE FACEPLATE TRIMS (32" X 50")	1
33	OA10122	BLACK FACEPLATE TRIMS (29" X 44")	1

#	Item	Description	Qty
34	AC01285	LARGE FACEPLATE (32" X 50")	1
35	PL70702	LARGE FACEPLATE TOP PANEL	1
36	PL70703	FACEPLATE DECORATION	1
37	PL70680	REGULAR FACEPLATE LEFT PANEL	2
38	PL34052	LINER FIXATION BRACKET	3
39	AC01287	REGULAR FACEPLATE (29" X 44")	1
40	PL70679	REGULAR FACEPLATE TOP PANEL	1
41	PL70682	FACEPLATE DECORATION	1
42	PL70680	REGULAR FACEPLATE LEFT PANEL	2
43	SE75732	BLOWER ASSEMBLY	1
44	44089	DOUBLE CAGE BLOWER 144 CFM 115V - 60Hz - 1.1A	1
45	44028	CERAMIC THERMODISC F110-20F	1
46	60013	POWER CORD 96" X 18-3 type SJT (50 pcs per carton)	1
47	44080	RHEOSTAT WITHOUT NUT (MODEL KBMS-13BV)	1
48	44087	RHEOSTAT NUT	1
49	44085	RHEOSTAT KNOB	1
50	AC05959	METALLIC BLACK STOVE PAINT - 342 g (12oz) AEROSOL	1
51	SE45983	SOLUTION 1.7 INSERT INSTRUCTIONS MANUAL KIT	1
52	PL75747	1.7 SERIES SECONDARY AIR TUBE	1

ENERZONE LIMITED LIFETIME WARRANTY

The warranty of the manufacturer extends only to the original retail purchaser and is not transferable. This warranty covers brand new products only, which have not been altered, modified nor repaired since shipment from factory. <u>Proof of purchase (dated bill of sale)</u>, model name and serial number must be supplied when making any warranty claim to your ENERZONE dealer.

This warranty applies to normal residential use only. This warranty is void if the unit is used to burn material other than cordwood (for which the unit is not certified by EPA) and void if not operated according to the owner's manual. Damages caused by misuse, abuse, improper installation, lack of maintenance, over firing, negligence or accident during transportation, power failures, downdrafts, venting problems or under-estimated heating area are not covered by this warranty. The recommended heated area for a given appliance is defined by the manufacturer as its capacity to maintain a minimum acceptable temperature in the designated area in case of a power failure.

This warranty does not cover any scratch, corrosion, distortion, or discoloration. Any defect or damage caused by the use of unauthorized or other than original parts voids this warranty. An authorized qualified technician must perform the installation in accordance with the instructions supplied with this product and all local and national building codes. Any service call related to an improper installation is not covered by this warranty.

The manufacturer may require that defective products be returned or that digital pictures be provided to support the claim. Returned products are to be shipped prepaid to the manufacturer for investigation. Transportation fees to ship the product back to the purchaser will be paid by the manufacturer. Repair work covered by the warranty, executed at the purchaser's domicile by an authorized qualified technician requires the prior approval of the manufacturer. All parts and labour costs covered by this warranty are limited according to the table below.

The manufacturer, at its discretion, may decide to repair or replace any part or unit after inspection and investigation of the defect. The manufacturer may, at its discretion, fully discharge all obligations with respect to this warranty by refunding the wholesale price of any warranted but defective parts. The manufacturer shall, in no event, be responsible for any uncommon, indirect, consequential damages of any nature, which are in excess of the original purchase price of the product. <u>A one-time replacement limit applies to all parts</u> benefiting from lifetime coverage. This warranty applies to products purchased after September 1st, 2015.

	WARRANTY APPLICATION*	
DESCRIPTION	PARTS	LABOUR
Combustion chamber (welds only) and cast iron door frame	Lifetime***	5 years
Ceramic glass**, plating (manufacturing defect**) and convector air-mate	Lifetime***	N/A
Surrounds, heat shields, ash drawer, steel legs, pedestal, trims (aluminum extrusions), vermiculite, <i>C-Cast</i> or equivalent baffle**, secondary air tubes**, removable stainless steel combustion chamber, deflectors and supports	7 years***	N/A
Handle assembly, glass retainers and air control mechanism	5 years	3 years
Removable carbon steel combustion chamber components	5 years	N/A
Standard and optional blower, heat sensors, switches, rheostat, wiring and electronics	2 years	1 year
Paint (peeling**), gaskets, insulation, ceramic fiber blankets, refractory bricks (fireplace only***), and other options	1 year	N/A
All parts replaced under the warranty	90 days	N/A

*Subject to limitations above **Picture required ***Limited to one replacement

Labour cost and repair work to the account of the manufacturer are based on a predetermined rate schedule and must not exceed the wholesale price of the replacement part.

Shall your unit or a components be defective, contact immediately your **ENERZONE** dealer. To accelerate processing of your warranty claim, make sure to have on hand the following information when calling:

- Your name, address and telephone number
- Bill of sale and dealer's name
- Installation configuration

- Serial number and model name as indicated on the nameplate fixed to the back of your unit
- Nature of the defect and any relevant information

Before shipping your unit or defective component to our plant, you must obtain an Authorization Number from your ENERZONE dealer. Any merchandise shipped to our plant without authorization will be refused automatically and returned to sender.

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